

## Transceiver Updates

Please complete this form and send it to us, with your transceiver to the above address. We recommend that you use Royal Mail Special Delivery to track & insure your transceiver against loss whilst in the postal system. Please pack your transceiver properly. Facewest will not assume any responsibility for your transceiver until we have signed for its delivery.

- All software updates are free if you bought your transceiver from Facewest and £10 if you didn't.
- Mammut and Pieps DSP periodic checks are free if you bought your transceiver from Facewest and £20 if you didn't. The periodic check includes an upgrade to the latest software if available.
- Please do not include your harness.
- We aim to complete the update within 3 working days.
- Return postage to the UK is £7.50 whether you bought the transceiver from us or not and someone must sign for the return delivery.
- Return postage to outside the UK or with more than 2 transceivers may cost more to return.
- We will contact you to take payment details and check the return delivery address when the work to your transceiver(s) has been completed.
- You can save the return postage by placing an order for a minimum £30 over the phone when we contact you to arrange return of your transceiver.

If you bought this transceiver from Facewest please also supply either your sales receipt number or approx date of purchase and name purchased under.

Name:	
Email Address:	
Daytime Phone:	
Address:	Return Address (if different):
Number & type of transceivers sent:	
Sales receipt number or approx date of purchase:	

### **For Office Use Only**

Date Received:

Opened by:

Postage Paid: