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Transceiver Updates

Please complete this form and send it to us, with your transceiver to the above address. We recommend that you use Royal Mail Special Delivery to track & insure your transceiver against loss whilst in the postal system. Please pack your transceiver properly. Facewest will not assume any responsibility for your transceiver until we have signed for its delivery.

Software updates are free if you bought your transceiver from Facewest and £10 if you didn't.

Mammut Periodic Checks are free if you bought your transceiver from Facewest and £20 if you didn't, the periodic check includes an upgrade to the latest software if necessary. Mammut recommend that you have your transceiver checked every 36 months.

Return postage to the UK (a next working day service) is £5 whether you bought the transceiver from us or not. Orders outside the UK or with more than 2 transceivers may cost more to return. Someone must sign for the return delivery. You can save the return postage by placing an order (minimum £30) over the phone when we contact you to arrange return of your transceiver.

Please include a reliable daytime contact number as we will need to collect your payment details over the phone and advise you that your transceiver is on its way back to you. Please do not include your harness. We aim to complete the update within 3 days.

If you bought this Transceiver from Facewest please supply either your sales receipt number or approx date of purchase and name purchased under.

Name:	
Email Address:	
Daytime Phone:	
Address:	Return Address (if different):
Number & type of transceivers sent:	
Notes & Sales receipt number or approx date of purchase:	

For Office Use Only

Date Received:

Opened by:

Postage Paid: